

Terms & Conditions

1. Unless otherwise agreed each session or consultation will last for fifty minutes, starting from the agreed time of the appointment.
2. The counsellor is under no obligation to offer a consultation or sessions, he may refuse without giving a reason if he feels the relationship would prove unhelpful for client or counsellor.
3. Sessions will take place weekly at the same time as the initial consultation. If the regular time is unavailable for any reason, the counsellor will give as much notice as possible, but the client will have the right to cancel that session without charge if the alternative time is inconvenient.
4. The client will pay the counsellor, Dean Foley, £80 per session or consultation, paid prior to the commencement of each session by direct bank transfer (bank details will be emailed in advance of the initial consultation).
5. The client will normally give a minimum of 24 hours notice if unable to attend the appointment, although the full session fee will be charged to the client for any missed sessions. Where possible rescheduling will be offered. One week of non-chargeable holiday can be taken by the client each quarter (12 weeks).
6. The counsellor will listen to information given by the client and provide counselling to the best of his ability in accordance with the Ethical Framework for Good Practice in Counselling and Psychotherapy according to the British Association of Counselling and Psychotherapy and the Code of Ethics of the Association of Christian Counsellors.
7. The client understands that the counselling process cannot guarantee a satisfactory resolution of problems. If the client feels in any way that the counsellor is in breach of the ACC Code of Ethics and/or the BACP Ethical Framework, the client may address these concerns directly with the counsellor. However, if this is deemed unsatisfactory the ACC offers a formal complaints procedure which may be accessed through the ACC Head Office at 29 Momus Boulevard, Coventry CV2 5NA.

8. The counsellor will treat information given by the client as confidential and not pass it to any person/agency unless:
 - Required to do so during a police investigation.
 - Required to do so if the client discloses terrorism activity or drug trafficking.
 - Required to answer questions in court.
 - There is an imminent risk of the client inflicting serious injury to him/herself or others.
 - Information is given to the counsellor about a child or vulnerable adult being abused, or that there is a child or vulnerable adult at imminent risk of abuse.
 - Required to defend the counsellor's practice in the event of a formal complaint to either the BACP or ACC.

9. The client will be informed of the counsellor's policy of keeping records and contact details, and, of the counsellor holding those records and contact details for 1 year after the termination of therapy, to which the client must give consent for the counselling to take place.

10. The counsellor may discuss the counselling process with his supervisor, using a code name, in order to protect the client's confidentiality.

11. The counsellor shall not be liable for the death or injury of the client unless due to negligence or failure of the counsellor to perform his obligation under this agreement or under the general law.

12. Future counselling sessions may be terminated at any time, up to 24 hours before the next session, by either the counsellor or the client. If the client cancels without giving the minimum 24 hours' notice the client will be liable to pay for the session at the full fee.